

Safe and effective

Online GP Services

ASK THE PRACTICE A QUESTION »

ONLINE CONSULTATIONS »

24/7 NHS SELF-CARE ADVICE »

CLICK HERE

What is Engage Consult?

Engage Consult allows patients to communicate securely and safely online with their practice about non-emergency medical conditions, admin questions or online video consultations. It also offers 24/7 access to symptom-specific self-help information and easy access to other local NHS and self-care services.

How to use Engage Consult:

Step One: Visit your practices website and select the banner for Engage Consult/link.

Step Two: Sign up to Engage Consult using your personal details, you will only need to do this process once.

Step Three: Choose the most appropriate option, whether it will be to request help from the surgery or self-help.

Step Four: If you choose to consult about a medical problem, answer a series of simple questions about your symptoms.

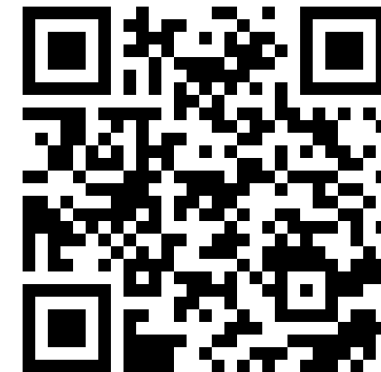
Step Five: Upload any relevant pictures or documents as long as they follow the guidelines.

Step Six: Add any additional comments and press submit. You will receive an email to confirm you have submitted your request.

Step Seven: Await response from the surgery, however if your condition worsens seek alternative help.

You can tell us about your problem or ask us a question using your smartphone, tablet or PC.

Scan below to sign up now!



Engage Consult should NOT be used for medical emergencies such as severe chest pain, loss of consciousness or profuse bleeding. In an emergency call 999 or go to A&E.

